

The Darlington Farmers Auction Mart Company Limited, Humbleton Park, Darlington, Co. Durham, DL2 2XX Tel: (01325) 464529 www.dfam.co.uk

Respect Charter

How we behave towards one another in the workplace affects everyone's job satisfaction, productivity, but more importantly their physical and mental health.

Positive relationships between colleagues and customers are very important at DfAM, and we expect all staff and customers to treat one another with courtesy and respect:

- 1. To respect each other regardless of role or status.
- 2. To respect each other's race, religion, culture, gender, sexual orientation and age.
- 3. To always use a polite tone and language.
- 4. To respect each other's property, personal space and working environment.

By working together, we can all help to keep DfAM a safe and friendly market.

Thank you for your cooperation.

Mark Dent Chairman

1 October 2023